

**2020.** This certainly has been a year for the history books and a time of learning, pivoting, worrying, growing and, most of all, being flexible. “Planning for a pandemic” was not in the strategic plan, yet we continue to navigate through it. Every adjustment this year has centered our commitment to maintain the safety of our clients, staff, volunteers, and donors.

As hard as it has been, our programs are stronger because of the ways in which we adapted. Utilizing a confidential virtual platform, our counseling program can now be accessed by our clients no matter where they are. Even if they move out of the region, they can continue connecting to their YWCA therapist. Our Legal Services Program shifted to be more accessible to our clients both during and after the pandemic. When the pandemic is in our rear-view mirror, we will continue to offer phone and virtual advocacy options, knowing that transportation is a barrier for some of our clients.

Our services continue to be a lifeline for community members fleeing intimate partner violence. Your support before, during, and (hopefully soon) after the pandemic provides the funds for us to serve the clients participating in the programs listed in this annual report.



Photo Credit: Lisa Blackmore

From the bottom of my heart, thank you for caring. I look forward to 2021 when our new housing project will open its doors to welcome families to their “Home at Last.” We have much to look forward to.

Stay safe. Stay strong.

**Miriam Barnett**

**YWCA Pierce County CEO**

# FINANCIALS

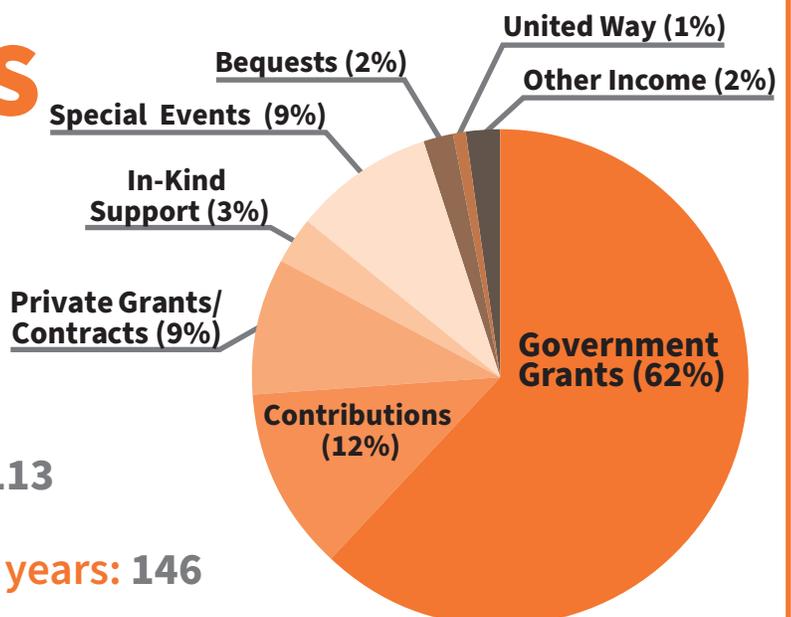
# of donors: **610**

# of new donors: **152**

Monthly donors: **103**

Donors who gave \$1,000+: **113**

Donors who have given 10+ years: **146**



124



clients

participated in our weekly facilitated groups which are offered to shelter residents and community members.

Support groups occur at the same time as children's groups to prevent childcare issues as a barrier to attendance.



4,903

crisis calls

were received that included requests for resources, safety planning and access to our emergency shelter.

The crisis hotline is also used by concerned family and friends who are seeking solutions for their loved ones.

213



clients & their children

were housed in the YWCA's safe shelter. Families in our shelter can stay for up to 90 days and are provided with basic needs, support services and 24-hour advocacy provided by shelter staff.

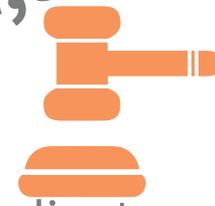
175



children

participated in our Children and Youth Program, which provides basic family support services, activities and programming, and therapeutic intervention.

1,892



clients

were served through the YWCA's Legal Services Program.

Our program can assist clients with divorce, protection orders, paternity, contempt, legal separation, parenting plans, modification, and child support.

85 clients



& their children

participated in our Housing Permanence Project, which is a long-term housing program in partnership with the Pierce County Housing Authority.

109 students



participated in our Healthy Love program at Foss High School. The program is a 12-week course that focuses on building healthy relationships for young adults.

8,986 people



were served through the YWCA Pierce County's programs in the 2019-2020 fiscal year. These programs include our 24-hour domestic violence hotline, emergency shelter, housing program, children and youth program, violence prevention program, community education program, counseling, support groups and legal services.